



GLASGOW 2005

3rd EUA Convention of European Higher Education Institutions

Glasgow, 31 March – 02 April 2005

STRONG UNIVERSITIES FOR EUROPE

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Education and Culture

Socrates

Convention Organisers

Hosts

Professor Andrew Hamnett, *Principal and Vice-Chancellor, University of Strathclyde*

Sir Muir Russell, *Principal and Vice-Chancellor, University of Glasgow*

Dr Ian Johnston, *Principal and Vice-Chancellor, Glasgow Caledonian University*

EUA Coordination

Lesley Wilson, *EUA Secretary General*

Joanne Dee, *EUA Conference Manager*

Sylvie Brochu, *EUA Member Services Manager*

Local Organisation

Professor Tariq S Durrani, *Deputy Principal, University of Strathclyde*

Sheila Forbes, *Administrator, University of Strathclyde*

Eileen Reynolds, *Administrator, University of Glasgow*

Theresa Merrick, *Director of Marketing and Public Relations, Glasgow Caledonian University*

The registration desk for Convention participants will be open as follows

Wednesday	30 March	1830 – 2100	University of Strathclyde, Barony Hall, Rottenrow East
Thursday	31 March	0800 – 1815	University of Glasgow, Concert Hall, University Avenue
Friday	01 April	0830 – 1815	University of Glasgow, Concert Hall, University Avenue
Saturday	02 April	0830 – 1445	University of Glasgow, Concert Hall, University Avenue

Contact details of the Registration Desk, in the Concert Hall, University of Glasgow:

Telephone: +44 (0) 141 330 1940

Fax: +44 (0) 141 330 1960

Email: Glasgow-convention@concorde-uk.com

Voting members can register for the General Assembly on Wednesday evening and Thursday morning until 0930 hrs.

Introduction to the Glasgow Convention

The Glasgow Convention provides a unique forum for Europe's universities, other higher education institutions and partners to discuss the increasingly important role of institutions and students in implementing Bologna and in contributing to the development of Europe through education and research.

This third EUA Convention is particularly important for EUA and for the Bologna process. The Convention takes place four years after the establishment of the Association in Salamanca and will see the election of a new President and Board. In terms of the Bologna process, it marks the half way mark to 2010, and comes at a time when the importance of investing in education and research for Europe's development is widely recognised and much debated across the continent.

EUA's 2003 Graz Declaration underlines the central role of universities to European society and to the development of a Europe of knowledge. The intention in Glasgow is to take this a step further by identifying why we need strong institutions to reach this goal.

EUA's specific objectives in Glasgow are thus to:

- situate the Bologna reforms in the wider debate on the role of the university in society;
- identify key challenges for institutions in the next phase of the Bologna process, based on the Trends IV report;
- demonstrate why and in what ways strong universities are essential to the successful implementation of reforms and to Europe's transition to a knowledge society.

Based on two days of discussions, EUA will draw conclusions, set priorities and make recommendations for action. The intention is to arrive at an **Action Agenda for strengthening Europe's universities** and for demonstrating their crucial role in implementing Bologna and meeting Europe's development goals over the next decade.

These conclusions will provide the input for the **Glasgow Declaration** to be endorsed by EUA's Council on 15 April 2005, and presented to European Ministers of Education on 19 May 2005 in Bergen.

The Trends IV report, the Reader, speeches and presentations made at the Convention are available on the EUA Convention website: www.EUAconvention.org

Message from the Hosts

The Universities of Strathclyde, Glasgow, and Glasgow Caledonian are delighted to welcome delegates to the 3rd EUA Convention of European Higher Education Institutions and the 4th EUA General Assembly. This Convention occupies a critical point in the evolution of the Bologna process: it is roughly half way along the journey that European Universities set for themselves in creating a common set of qualifications and a common HE framework in Europe. It is a time both to take stock of this journey and to prepare a substantial contribution to the meeting of Education Ministers in Bergen, later in 2005, through the planned Glasgow Declaration.

Universities operate on the global stage while engaging with their local and regional communities. Many are members of international consortia, such as the European Consortium of Innovative Universities or Universitas 21, which encourage familiarity with the problems and strengths of partners in other European countries, and which are recognised as critical to the success of Bologna as a means of internationalising education. The Universities here in Glasgow are no exception, and have complementary strengths that reflect a wide range of expertise, as well as a multiplicity of international links.

The Convention offers an excellent platform for the discussion of current trends and future direction in higher education in Europe, and an important opportunity to listen to distinguished experts in the field during the Plenary Sessions, contribute to issues of common import during the breakout sessions, share experiences, renew old acquaintances and make new friends.

The Convention is particularly opportune for the UK, which is keen to realise the aspirations of Bologna. It is fitting that the Convention should be hosted in a City that has played a pivotal role in international trade, invention and the exchange of ideas. Today, Glasgow is an historic City, which has renewed and regenerated itself as a vibrant and dynamic metropolis. We very much hope that delegates to the Convention will enjoy the remarkable range of attractions in the City, which reflect both its heritage and its modernity: museums, galleries, architecture, shopping centres, concert halls and fine restaurants. These combine to offer an experience that would be difficult to better anywhere.

Finally, we would like to offer our thanks to the Scottish Executive in Edinburgh and the Department for Education and Skills in London for their support. We would also like to thank the Convention organisers both here in Glasgow and in the EUA itself for their tireless efforts, which we are confident will lead to an excellent Convention.

Professor Andrew Hamnett
Principal and Vice-Chancellor
University of Strathclyde

Sir Muir Russell
Principal and Vice-Chancellor
University of Glasgow

Dr Ian Johnston
Principal and Vice-Chancellor
Glasgow Caledonian University

March 2005

Glasgow - "The Dear Green Place"

Glasgow is undoubtedly one of Europe's most dynamic Cultural Capitals: steeped in culture, rich in history, but above all, alive with a vibrancy and excitement that oozes from its elegant streets, squares, parks and gardens. Following its reign as Cultural Capital of Europe in 1990, for Glasgow any year is just as exciting for the arts, entertainment, and a host of other pursuits. The City has long been established as Scotland's foremost cultural centre. It is home to Scottish Opera, the Royal Scottish National Orchestra, Scottish Ballet, and several world-ranking theatre companies.

Glasgow's extensive art collections are world famous, such as the renowned Burrell Collection, housed in its own purpose-built gallery. In nearby Paisley discover how the famous Paisley Pattern evolved.

Around the city there are numerous reminders of Glasgow's impressive architectural heritage, including some of the finest Victorian architecture in Europe. Equally remarkable are the unique styles of Charles Rennie Mackintosh and Alexander "Greek" Thomson.

In this most vibrant of destinations you can enjoy some of the best shopping, wining and dining around. From the land that invented golf, Greater Glasgow and Clyde Valley's sporting facilities are second to none. Glasgow is the largest shopping destination outside London with 650,000 sq metres with famous pedestrian retail streets such as Sauchiehall Street, Buchanan Street and Argyle Street.

In this "dear green place" there are over seventy beautiful parks and gardens, all set in an area surrounded by some of Western Europe's most attractive scenery.

Glasgow has undergone a remarkable transformation over the past decade. It is now recognised as a quality destination for leisure and business tourism, and with an ongoing development programme, together with its existing strengths, and a crucial expansion programme at Glasgow Airport, the destination is well placed for future growth.

<http://www.seeglasgow.com>

THE UNIVERSITY OF STRATHCLYDE in Glasgow - Useful learning in the heart of the City

The University of Strathclyde has long been renowned as 'the place of useful learning'. Creativity and innovation underpin research throughout the University. This same enterprising spirit carries over into course design and teaching methods, whether for undergraduates just starting out or those with professional careers, and to consultancy services, which are used by the full range of private to public sectors. In all areas, the University emphasises relevance - to the individual, to society, to the economy.

The core of the University dates from 1796, when Anderson's Institution was founded with a legacy from Professor John Anderson, an educational reformer who believed in education for all and who organised classes attended by working men and women. The Institution grew to become the Royal College of Science and Technology, at one time Western Europe's largest science and engineering college. With continued growth and mergers with other higher education institutions, the University of Strathclyde was christened in 1964, becoming the first university in Scotland created by Royal Charter. Strathclyde is now Scotland's third largest university, with over 15,000 students, 3,500 staff and an annual turnover of £166 million.

The University's research income averages over £25 million each year, and over thirty spinout companies have been created from Strathclyde research. Royalties from research patents generate income to the University of about £30 million, making Strathclyde one of the UK's top ten universities in patent income. Strathclyde research achievements include, among many others: Leucovorin, a major cancer chemotherapy recovery agent, and Atracurium, a muscle relaxant now widely used in surgery. Ongoing research is wide-ranging, with the first of six UK postdoctoral centres in medical devices established in 2003; a new facility for electronic pasteurisation and sterilisation techniques opened in 2004; a multimillion pound Basic Technology Grant for micro-LED technology research; the launch of a national centre for autism research; among many other achievements.

One important aspect of research at Strathclyde is the focus on collaboration - inter-disciplinary, institutional, and international. The research collaboration with the University of Glasgow, the Synergy initiative, is now five years old. Synergy has created one of Europe's largest pools of expertise in medical/pharmaceutical research; Scotland's largest Graduate Law School; a joint school of social work; and a joint Department of Naval Architecture and Marine Engineering. The University of Strathclyde is also a founder member of the European Consortium of Innovative Universities, a framework for the development of collaborative research and teaching programmes involving eleven higher education institutions across Europe.

In the past decade alone, Strathclyde's student population has grown by 60 percent, with over 15,000 students and a further 45,000 studying part-time or taking short courses. The University is at the forefront in the UK in creating novel interactive teaching environments, having established Europe's first interactive classroom in 1997. In partnership with IBM, Strathclyde, the first 'ThinkPad University' in the UK, has expanded its innovative use of technology through the Strathclyde Laptop Initiative - the first such scheme in the UK introduced in 2000, which offers students and staff a range of laptop packages, configured to allow flexible, wireless access to the University's network across the campus. The technology has been further enhanced with the introduction in 2004 of the Strathclyde E-learning Environment, a focal point for all student information, support, guidance and class updates using WebCT.

www.strath.ac.uk

THE UNIVERSITY OF GLASGOW - A university in the great European tradition

The University of Glasgow dates from the middle of the fifteenth century, a time of critical change in Europe.

In 1451, the Scottish King James II persuaded Pope Nicholas V to grant a bull authorising Bishop Turnbull of Glasgow to set up a university. Modelled on the University of Bologna, Glasgow was, and has remained, a University in the great European tradition.

The University played its distinguished part in the Enlightenment and in fostering the research and inquiry, which prepared the ground for the Industrial Revolution in which the city of Glasgow was to play a world role.

Today, the University of Glasgow is one of the UK's leading universities with an international reputation for its research and teaching and an important role in the cultural and commercial life of the country.

Firmly rooted in the West of Scotland from where it recruits 50% of its students, the University of Glasgow has also had a global vision for many years, for instance, attracting Japanese students from as early as the 1870s. We now welcome students from eighty countries as well as sending large numbers of students on study periods abroad. Today's research projects are typically international, with academics from every continent working in Glasgow while the University's own staff make valued contributions to collaborative work with some 200 institutions around the world.

The University of Glasgow has one of the largest research bases in the UK, with an annual income from research grants and contracts of over £95M in 2003-04. It has around 3400 researchers and around 96% of its academic staff are based in departments undertaking international quality research (RAE 2001). It has recently been placed in the top ten research-intensive universities in the UK and achieved the highest rate of increase of those ten in its research income over the past five years (58% growth).

The University of Glasgow has strong links with business and industry at a national and international level and gives a high priority to collaborative research. In 1997 it created Research and Enterprise (R&E) which has become one of the largest university commercialisation offices in Europe, based firmly on the belief that research and enterprise activities have to be integrated, proactive and world class. Cutting-edge discoveries in biomedicine, engineering and other areas are being commercialised successfully.

The University provides challenging and supportive teaching in a research-led environment, with special support for international students. Students on a comprehensive range of undergraduate, taught postgraduate, and research degree programmes, enjoy living and working in Scotland's resurgent cultural capital.

The University is a member of the Russell Group of major UK research-led universities and a founder member of Universitas 21, an international grouping of universities dedicated to setting worldwide standards for higher education.

www.gla.ac.uk

GLASGOW CALEDONIAN UNIVERSITY

- Where careers come first

Glasgow Caledonian University is Scotland's fourth largest university in terms of student recruitment with 15,000 students. It was formed in 1993 when Queen's College and Glasgow College of Technology merged to receive university status. Since then it has established a reputation for providing vocationally focused programmes - currently 92% of the university's graduates seeking employment find work within six months of graduation.

Glasgow Caledonian University has over 90 undergraduate, and 40 postgraduate programmes, and a large number of students engaged in research for PhDs in topics that put them at the forefront of their disciplines.

The university has eight academic schools in the disciplines of: Business, Built and Natural Environment; Computing and Mathematical Sciences; Engineering Science and Design; Health and Social Care; Law and Social Sciences; Life Sciences and Nursing, Midwifery and Community Health.

The university has a long tradition of working in partnership with the private, public and voluntary sectors. This has included collaboration with organisations such as Microsoft, Bovis Lend Lease (Scotland), CISCO Systems, and Scottish Enterprise on the development of programmes, facilities and research capacity.

With the celebration of its tenth anniversary in 2003 the university took the opportunity to build on these and other successes and develop new objectives for the future. As a result of this its 2010 Vision was developed - a vision to position Glasgow Caledonian as Scotland's most entrepreneurial, innovative, inclusive and responsive university.

To date, a number of projects and initiatives have been developed and are being implemented. These include the ongoing recruitment of Business and Commercial Managers to a number of academic schools. They are responsible for enhancing the university's provision of resources and expertise to the business, public and voluntary sectors.

In addition, three new centres of excellence are being set up to focus on applied ethics, forensic investigation and the behavioural aspects of health and disease. Each will be led by an academic leader of professorial or equivalent status, and enable the university to enhance its expertise in these areas. The university will also develop further its capacity for knowledge transfer, commercial and professional development, and research.

The city centre campus is also undergoing a transformation, to provide the physical infrastructure in support of the 2010 Vision. At the centre of this is the new Learning Centre, which is currently under construction and due to be completed in the 2005-06 academic year. It will house a learning café, exhibition area and student services mall, as well as increase the number of study spaces on campus to 1,800 - creating a higher than the average ratio of students to study spaces than in traditional universities in Scotland.

www.gcal.ac.uk

Programme Wednesday 30 March 2005

PRE-CONVENTION MEETINGS

The meetings on Wednesday 30 March are by invitation only to the Key Players of the Convention, EUA Board, EUA Council Members and Secretaries General of National Rectors' Conferences.

Glasgow Caledonian University, 70 Cowcaddens Road, Glasgow G4 0BA

University of Strathclyde, Collins Building, 22 Richmond Street, Glasgow G1 1XQ

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|----------------------|--|
| 09.00 – 10.00 | Credentials Committee
(Glasgow Caledonian University, Britannia Building, Board Room) |
| 10.00 – 12.00 | Preparatory Meeting with Convention Key Players
(Glasgow Caledonian University, Govan Mbeki Building, Room A426) |
| 12.00 – 13.30 | Lunch
(University of Strathclyde, Collins Gallery) |
| 12.30 – 14.30 | Secretaries General
(University of Strathclyde, Collins Building, Court/Senate Suite) |
| 14.30 – 15.00 | Coffee Break
(University of Strathclyde, Collins Building, Committee Rooms 1 and 2) |
| 15.00 – 17.00 | Council Meeting
(University of Strathclyde, Collins Building, Court/Senate Suite) |

For all Convention participants and accompanying persons:

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|----------------------|--|
| 19.00 – 21.00 | Welcome Reception
(University of Strathclyde, The Barony Hall) |
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PRE-CONVENTION VISITS

The Universities of Strathclyde, Glasgow and Glasgow Caledonian have organised visits to their campuses. A detailed programme for the visits is available at the following website under 'Pre-Convention Visits': <http://www.eua-strath.org>.

Programme Thursday 31 March 2005

All sessions on Thursday, Friday and Saturday will be held in the University of Glasgow, University Avenue, Glasgow G12 8GG

09.30 – 13.00 **General Assembly**
(Bute Hall)

13.00 – 14.00 **Lunch**
(Hunter Halls and Kelvin Gallery)

CONVENTION **UNIVERSITY OF GLASGOW**

14.00 – 14.45 **Opening Ceremony**
(Bute Hall)

Welcome Addresses

- Muir Russell, Principal and Vice-Chancellor, University of Glasgow
- Jack McConnell MSP, First Minister for Scotland, UK
- EUA President 2005-2009

14.45 – 16.00 **Plenary Session I**
(Bute Hall)

Chairs: Andrew Hamnett, Principal and Vice-Chancellor, University of Strathclyde
EUA President 2005-2009

Speeches

- Kim Howells MP, Minister of State for Lifelong Learning, Further and Higher Education at the Department for Education and Skills, UK
- Ján Figel, European Commissioner for Education, Training, Culture and Multilingualism

Introduction to the Convention

- Eric Froment, EUA President 2001-2005

16.00 – 16.30 **Coffee Break**
(Hunter Halls and Kelvin Gallery)

16.30 – 18.00 **Plenary Session II**
(Bute Hall)

Chair: Christina Ullenius, Rector, Karlstad University, Sweden

Presentation of Trends IV

- Sybille Reichert and Christian Tauch, Authors of Trends IV
- Discussion

20.00 – 22.00 **Civic Reception**
(Glasgow City Chambers)

20.30 – 22.00 **Joint Dinner EUA Boards 2001-2005 and 2005-2009**
(Glasgow City Chambers, Councillors' Corridor)

Programme Friday 1 April 2005

CONVENTION

UNIVERSITY OF GLASGOW

09.30 – 11.00

Plenary Session III: Higher Education and Research in an International Context
(Bute Hall)

Chair: Andre Oosterlinck, Rector, Catholic University of Leuven, Belgium

Panel: An International Perspective on the European Debate

- Goolam Mohamedbhai, Vice-Chancellor, University of Mauritius, Mauritius; President, International Association of Universities
- Abdellatif Bencherifa, President, University Moulay Ismail, Meknès, Morocco
- Tin Pui Leung, Vice-President, Hong Kong Polytechnic University, Hong Kong
- Luis Alfredo Riveros Cornejo, Rector, Universidad de Chile, Santiago, Chile
- David Ward, President, American Council on Education, Washington, USA

11.00 – 11.30

Coffee Break
(Hunter Halls and Kelvin Gallery)

11.30 – 13.00

Working Group Session (I)

13.00 – 14.30

Lunch

13.45 – 14.30

Session on EUA Membership Services
(Randolph Hall, 80 participants maximum)
For participants interested in EUA membership services (Institutional Evaluation Programme, Management Seminars, Managing the University Community Workshops, etc)

14.30 – 16.00

Plenary Session IV: Stakeholder Panel
(Bute Hall)

Chair: Ian Johnston, Principal and Vice-Chancellor, Glasgow Caledonian University

Stakeholder panel

- Germain Dondelinger, Chair, Board of the Bologna Follow-Up Group
- Monique Fouilhoux, Coordinator Education & Employment, EI, Education International
- Heikki Suomalainen, Chairman, Education and Training Working Group, UNICE, Union of Industries of the European Community
- Vanja Ivošević, President, ESIB, the National Unions of Students in Europe

16.00 – 16.30

Coffee Break
(Hunter Halls and Kelvin Gallery)

16.30 – 18.00

Working Group Session (II)

19.00 – 22.30

Meeting of the Working Group Lead Chairs and Rapporteurs
(Thistle Hotel, Robert Burns Suite)

20.00 – 22.30

Discovery evening at the Glasgow Science Centre
(interactive exhibits, music and food)

Programme Saturday 2 April 2005

CONVENTION UNIVERSITY OF GLASGOW

09.00 – 11.00

Plenary Session V: Conclusions and Recommendations
(Bute Hall)

Chair: Jaak Aaviksoo, Rector, University of Tartu, Estonia

Main Results and Recommendations from the Working Groups

- Theme 1: Pierre de Maret, Rector, Université Libre de Bruxelles, Belgium
- Theme 2: Gustav Björkstrand, Rector, Abo Akademi University, Finland
- Theme 3: Tove Bull, Former Rector, University of Tromsø, Norway
- Theme 4: Jean-Marc Rapp, Rector, Université de Lausanne, Switzerland
- Theme 5: Frans van Vught, President and Former Rector, University of Twente, the Netherlands

EUA Convention 2005: Preliminary Conclusions

- Peter Gaehtgens, Convention General Rapporteur, President, German Rectors' Conference

11.00 – 11.30

Coffee Break
(Hunter Halls and Kelvin Gallery)

11.30 – 13.00

Closing Ceremony
(Bute Hall)

Chair: EUA President 2005-2009

Closing Address

- José Manuel Barroso, President of the European Commission

13.00 – 14.30

Lunch
(Hunter Halls and Kelvin Gallery)

POST-CONVENTION MEETINGS

14.00 – 16.00

EUA Board 2005-2009 Inaugural Meeting
(Thistle Hotel, Robert Burns Suite)

LIST OF WORKING GROUP CHAIRPERSONS, RESOURCE PERSONS AND RAPORTEURS

CHAIRPERSONS	RESOURCE PERSONS	RAPORTEURS
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Theme 1: Core values for European universities in responding to evolving societal needs?

Group 1 Lead Chair	Pierre de Maret Université Libre de Bruxelles	Judith Eaton CHEA	Terhi Nokkala University of Tampere
Group 2	Stavros Zenios University of Cyprus	Marilyn Wedgwood Manchester Metropolitan University	Howard Davies London Metropolitan University

Theme 2: How can universities enhance their research mission?

Group 3	<i>Structures for optimising research and researchers' careers</i>		
Lead Chair	Gustav Björkstrand Abo Akademi University	Christos Nikolaou University of Crete	John Smith EUA
Group 4	<i>Doctoral programmes for Europe</i>		
	Josef Koubek Prague Institute of Chemical Technology	Rune Nilsen, University of Bergen Renzo Rubele, EURODOC	Sandra Bitusikova EUA

Theme 3: How to implement sustainable Bologna reforms in higher education institutions?

Group 5	<i>Implementing new Bologna structures: institutional good practice</i>		
Lead Chair	Tove Bull University of Tromsø	Jürgen Kohler University of Greifswald	Kate Geddie EUA
Group 6	<i>Implementing new Bologna structures: institutional good practice</i>		
	Philippe Rousseau Université de Lille III	Jan Vrbka Brno University of Technology	Sylvie Brochu EUA
Group 7	<i>The social dimension: access, support and employability</i>		
	Dionyssis Kladis, University of the Peloponnese Jean-Baptiste Prévost, ESIB	Klaus Schnitzer, Higher Education Information System (HIS)	Nikki Heerens, ESIB
Group 8	<i>Developing student-centred learning and teaching: the use of learning outcomes approaches, ECTS, and an overarching European qualifications framework</i>		
	Ivan Ostrovsky Comenius University in Bratislava	Volker Gehmlich Fachhochschule Osnabrück	Nina Arnhold EUA

Theme 4: How can institutions improve quality in European higher education?

Group 9	<i>Quality culture and the European QA dimension</i>		
Lead Chair	Jean-Marc Rapp Université de Lausanne	Andrzej Ceynowa, University of Gdansk Padraig Walsh, Dublin City University	Andrée Sursock EUA
Group 10	<i>Quality culture and the European QA dimension</i>		
	Roderick Floud London Metropolitan University	Sergio Machado dos Santos Universidade do Minho	Don McQuillan Irish Universities Quality Board (IUQB)

Theme 5: How to fund European higher education?

Group 11	<i>National systems: public versus private financing</i>		
Lead Chair	Frans van Vught University of Twente	Peter Scott, Kingston University Lea Brunner, ESIB	Hanne Smidt EUA
Group 12	<i>Institutional governance and financing</i>		
	Luc Weber Université de Genève	Jaak Aaviksoo University of Tartu	Bernadette Conraths EUA

Working Group Session Breakout Rooms

A list of Working Group Chairpersons, Resource Persons and Rapporteurs is available on page 13. Please consult the map of the University of Glasgow Campus at the back of the programme.

Theme 1: Core values for European universities in responding to evolving societal needs?

Group 1	Shared academic values across Europe	Room H13 – Guilbert Scott Building
Group 2	The academic community and relationship to stakeholders	Room J7 – James Watt Building

Theme 2: How can universities enhance their research mission?

Group 3	Structures for optimising research and researchers' careers	Seminar Room 1 – Wolfson Medical Bldg
Group 4	Doctoral programmes for Europe	Seminar Room 2 – Wolfson Medical Bldg

Theme 3: How to implement sustainable Bologna reforms in higher education institutions?

Group 5	Implementing new Bologna structures: institutional good practice	Room J15 – James Watt Building
Group 6	Implementing new Bologna structures: institutional good practice	Room J12 – James Watt Building
Group 7	The social dimension: access, support and employability	Room G26 – Guilbert Scott Building
Group 8	Developing student-centred learning and teaching: the use of learning outcomes approaches, ECTS, and an overarching European qualifications framework	Seminar Room 3 – Wolfson Medical Bldg

Theme 4: How can institutions improve quality in European higher education?

Group 9	Quality culture and the European QA dimension	Fore Hall – Guilbert Scott Building
Group 10	Quality culture and the European QA dimension	Senate Room – Guilbert Scott Building

Theme 5: How to fund European higher education?

Group 11	National systems: public versus private financing	Room J10 – James Watt Building
Group 12	Institutional governance and financing	Room J65 – James Watt Building

Social Programme

Wednesday 30 March 2005

Welcome Reception (19.00 – 21.00) **Sponsored by Sanctuary Housing**

The Convention Welcome Reception will be held in the elegant Victorian gothic surroundings of the imposing Barony Hall at the University of Strathclyde. Taking its name from the Barony parish, which encircled the east end of the city centre, the red sandstone Barony Church was completed in 1890 replacing an older 18th Century church. Designed by Sir J J Burnet it is an example of the architectural style known as Scottish Gothic Revival. The Barony is now used as a ceremonial and graduation hall for the University of Strathclyde. The interior includes original furnishings carefully restored, the war memorial of 1921 and 1930s stained glass.

Thursday 31 March 2005

Lunch (13.00-14.00) **Sponsored by Office Depot**

Civic Reception (20.00 – 22.00) **Sponsored by Glasgow City Council**

The Civic Reception will be held in Glasgow City Chambers, and hosted by The Right Honourable The Lord Provost of the City of Glasgow. The City Chambers has been described as 'the finest specimen of Victorian architecture in Europe' and the building is a unique example of Victorian opulence. Entertainment and refreshments will complement the evening.

Friday 1 April 2005

Lunch (13.00-14.30) **Sponsored by John Smith & Son**

Discovery evening (20.00 – 22.30) **Sponsored by Times Higher Educational Supplement**

The unique Glasgow Science Centre is Scotland's flagship visitor attraction and biggest Millennium project. The Science Centre is allocated on the River Clyde, the river which historically made Glasgow the Second City of the British Empire. The Science Centre is architecturally stunning, made up of three titanium clad landmark buildings. Inside, an exhibition of hands-on science and technology featuring more than 10 000 m2 of dynamic interactive exhibits can be explored. In addition, there is a Planetarium and the World's only 360 degree rotating tower. The Centre affords outstanding views over the entire city. The evening will begin with a drinks reception, followed by good food, fine wine and local entertainment.

Saturday 2 April 2005

Lunch (13.00-14.30) **Sponsored by Sanctuary Housing**

Accompanying Persons Programme

Thursday 31 March 2005
0930 – 1230

Glasgow and the Burrell Collection (1/2 day)

Glasgow, Scotland's largest city, is one of the liveliest and most cosmopolitan destinations in Europe - a city of culture, a city of design, a city for everyone! This short introduction to the city will cover a panoramic tour including many historic and traditional elements of Scottish Culture. The tour will end with a visit to the Burrell Art Collection in Pollok Country Park where more than 8,000 art objects from around the world, amassed in a lifetime by the Glasgow shipping magnate Sir William Burrell, are housed.

Optional Tours

Tickets are on sale at the Convention Registration Desk

Friday 1 April 2005

0930 – 1230

Edinburgh, the Capital City (full day)

This scenic tour of Edinburgh will include the sweeping Georgian Terraces and Crescents of the New Town, the Royal Mile, and Edinburgh's historic buildings. A tour of the Castle will provide an unrivalled opportunity to view the city; and within the Castle there is much to see. The historic apartments include the Great Hall whilst the Royal Apartments include the tiny room in which Mary, Queen of Scots gave birth to the boy who was to become James VI of Scotland and James I of England upon the death of Queen Elizabeth in 1603. The ancient Honours of Scotland - the Crown, the Sceptre, and the Sword of State, are on view in the Crown Room. After the visit to the Castle there will be free time for lunch and independent sightseeing or shopping.

Ticket Price: £42.00

Saturday 2 April 2005

0930 - 1730

Glengoyne Distillery and Loch Lomond (1/2 day)

No trip to Scotland would be complete without a visit to the home of Scotland's national drink. For more than 150 years Glengoyne distillery has been working continuously. Its traditional methods have been handed down from generation to generation to produce a distinctive malt whisky enjoyed by a growing number of connoisseurs. The tour of the distillery will allow for a taste of the end product as well as an opportunity to shop for related products! At Balloch there will be a stop to enjoy the panoramic views from Lomond Shores in the Loch Lomond National Park before returning to Glasgow.

Ticket Price: £30.00

General Information

Badges

The name badge issued to delegates on registration serves as an admission pass to all sessions, the exhibition and inclusive social events. Delegates are asked to ensure that they wear their name badges at all times.

Bank

Branches of the following major banks are located in Byres Road – the Clydesdale Bank, Halifax Bank of Scotland, Royal Bank of Scotland, and Lloyds TSB.

When exchanging foreign currency and traveller cheques the banks usually provide the most competitive rate. However, it is possible to change money in airports, larger rail stations, travel agents, some larger hotels (if you are a resident) and in most Post Offices; there is usually a handling fee and commission.

ATM cash machines are available in both Student Unions - during working hours only: Glasgow Student Union, University Avenue, and Queen Margaret Union, University Gardens.

Cloakroom Facilities

There will be cloakroom and left luggage facilities available in the Concert Hall at the University of Glasgow, which will be manned during registration opening hours.

Credit Cards

American Express, Visa, MasterCard and Diners Cards are commonly accepted in hotels, restaurants and stores.

Dress Code

Dress is business casual.

Disclaimer

All best endeavours will be made to present the programme as printed. However, the Convention organisers reserve the right to alter or cancel, without prior notice, any arrangements, timetables, plans or other items relating directly or indirectly to the Convention, for any cause beyond its reasonable control. The Convention organisers are not liable for any loss or inconvenience caused as a result of such alteration. In the event of cancellation of the Convention all prepaid fees will be refunded in full. However, the Convention organisers are not liable for any loss or inconvenience caused as a result of such cancellation. Delegates are advised to take out their own travel insurance and to extend their policy to cover personal possessions as the meeting does not cover individuals against cancellation of bookings or theft or damage of belongings.

Electricity

The voltage in the United Kingdom is 220V-240V.

Exhibition Stands

The EUA, three host Universities, Sponsors, Members and Partners will exhibit in the Hunter Halls and Kelvin Gallery, where the coffee and lunch breaks will take place.

The **Scottish Higher Education Funding Council (SHEFC)** - established in 1992 - distributes more than £700 million each year to higher education institutions in Scotland to provide support for teaching, research and associated activities. The Council also has a statutory function to provide Scottish

Ministers with advice and information on matters relating to the higher education sector. The Council aims to play its role in creating and developing an outstanding and sustainable system of tertiary education, learning, training and research which enriches society and the lives of individuals; stimulates and supports economic development; and increases skills, knowledge and understanding.

The **UK HE Europe Unit** is a sector-wide body, funded by Universities UK and the funding bodies for Scotland, England and Wales, which aims to raise awareness of European education and research issues affecting UK HEIs; and to coordinate the UK's involvement in European initiatives and debates. The Unit seeks to strengthen the position of the UK higher education sector in decision-making forums of the Bologna Process and EU.

The **Leadership Foundation for Higher Education** delivers programmes, courses, development advice to support the diverse leadership development needs of the senior management of the UK's Universities and HE Colleges. It also promotes the excellent leadership, governance and management development that exists within higher education.

Mineral water for working group sessions is sponsored by **Glasgow Caledonian University's** [ALLinclusive] campaign which was launched in early 2003 to promote the importance of equality and diversity to both staff and students.

Libraries all around the world look to Coutts Information Services for book supply, collection management and shelf-ready services. Coutts understand the challenges facing today's libraries, and so deliver first-class core services as well as an impressive range of value-added and special customised services. **John Smith's** are a campus bookseller with shops in major universities around the UK and Ireland.

UNITE is the UK's largest provider of student accommodation, designing, managing and building good value, purpose built, rented accommodation in the best locations for our customers. With over 26,000 students living across 28 cities in the UK, UNITE's mission has evolved to become the first choice in the student accommodation market.

Royal London Cash Management (RLCM) is a specialist discretionary cash management company. RLCM manage over £2.3bn in a variety of currencies on behalf of 180 clients including 55 universities and colleges, charities, plcs, fund managers and insurance companies. RLCM is a subsidiary of The Royal London Mutual Insurance Society with total funds under management of £23bn.

First Aid

All University of Glasgow janitorial staff are trained for first-aid. Should first aid be required, please go to the Convention Reception Desk and ask for a janitor to be called.

Internet Facilities

Internet facilities are available from the Reading Room (see campus map on back page). Please complete the Internet access form provided in your delegate bag and present this to staff in the Reading Room who will provide you with an IP address, which will enable you to access the Internet.

Language

The official language of the Convention will be English. No simultaneous translation will be available.

Lost Property

Enquiries regarding items lost or found can be made at the Convention Registration Desk situated in the Concert Hall. To minimise losses, please ensure that your delegate bag is labelled and that your name is written inside your copy of the Programme.

Lunches and Refreshments

Coffee during the morning and afternoon breaks, and lunch will be served in the Hunter Halls and Kelvin Gallery.


Mail

Outgoing mail can be left at the Convention Registration Desk.

Messages and Correspondence

Messages for delegates should be handed in at the Registration Desks in the Concert Hall. Notification of messages will be displayed on the message board situated next to the registration area. Please check the board and pick up your messages - they may be urgent.

Telephone and Fax Numbers for Messages

 : +44 (0) 141 330 1940
Fax: +44 (0) 141 330 1960

Correspondence to delegates during the Convention can be addressed to:

EUA Convention Registration
Concert Hall
University of Glasgow
Glasgow
Scotland, UK
G12 8QQ

Mobile Telephones

All mobile telephones must be switched off when delegates are attending Convention Sessions.

Pharmacy

The nearest pharmacy to the University of Glasgow is Moss Chemists, 211 Byres Road or Boots the Chemist at 277 Byres Road.

Public Telephones

Public pay phones (coin-operated – 10p, 20p, 50p, £1 and £2 coins) are located at the Main Gatehouse of the University of Glasgow, in the College Club, in both Student Unions and in the East Undercroft at the Visitor Centre.


Security

Any security problems or concerns should be reported to the Convention Registration Desk, or to a uniformed member of university staff.

Shops

Most stores in central Glasgow are open from 0900-1730 hrs Monday – Wednesday and Friday – Saturday. Most large department stores and boutiques are open until 1900 hrs on Thursday evenings, and some stores also open from 1100-1600 hrs on Sundays.

Taxi

TOA Taxis :  + 44 (0) 141 429 7070

Transportation

Coaching has been arranged between the Convention hotels and the Convention, and to the social venues. A timetable can be found in your delegate bag.

The nearest Underground Station is Hillhead Station on Byres Road.

Bus services (no 11 and 44) are available to the city centre from University Avenue. The exact fare is required on entry. (Please see map on backpage).

Useful Websites

EUA	www.eua.be
EUA Convention Website	www.EUAconvention.org
Convention website at Strathclyde	www.eua-strath.org
Scottish Tourist Board	www.visitscotland.com
Glasgow Convention Bureau	www.seeglasgow.com
British Airport Authority, Glasgow Airport	www.baa.co.uk
National Express	www.gobycoach.com
ScotRail	www.scotrail.co.uk
Rail Europe	www.raileurope.com
University of Strathclyde	www.strath.ac.uk
University of Glasgow	www.gla.ac.uk
Glasgow Caledonian University	www.gcal.ac.uk

Weather

The average temperature in Glasgow at the end of March/beginning of April is 9°C. Warm clothes and a raincoat or umbrella are advised. For all excursions and tours, comfortable shoes and clothing are recommended.

Convention Hotels

Hilton Glasgow***** Tel: +44 (0) 141 204 5555
William Street Fax: +44 (0) 141 204 5004
Glasgow, G3 8HT

Distance to Convention venue: 30 walking minutes, 15 minutes by taxi

Radisson SAS Glasgow**** Tel: +44 (0) 141 204 3333
301 Argyle Street Fax: +44 (0) 141 204 3344
Glasgow, G2 8DL

Distance to Convention venue: 45 walking minutes, 15 minutes by taxi

Holiday Inn City Centre Theatreland**** Tel: +44 (0) 141 352 8300
161 West Nile Street Fax: +44 (0) 141 332 7447
Glasgow, G1 2RL

Distance to Convention venue: 35 walking minutes, 15 minutes by taxi

Langs**** Tel: +44 (0) 141 333 1500
Port Dundas Place Fax: +44 (0) 141 333 5700
Glasgow, G2 3LD

Distance to Convention venue: 35 walking minutes, 15 minutes taxi ride

Hilton Glasgow Grosvenor**** Tel: +44 (0) 141 339 8811
1-10 Grosvenor Terrace Fax: +44 (0) 141 334 0710
Great Western Road
Glasgow, G12 0TA

Distance to Convention venue: 15 walking minutes, short taxi ride

Best Western Milton Glasgow Hotel and Spa**** Tel: +44 (0) 141 222 2929
27 Washington Street Fax: +44 (0) 141 222 2626
Glasgow, G3 8AZ

Distance to Convention venue: 35 walking minutes, 15 minutes taxi ride

Thistle Glasgow***** Tel: +44 (0) 141 332 3311
Cambridge Street Fax: +44 (0) 141 332 4050
Glasgow, G2 3HN

Distance to Convention venue: 30 walking minutes, 10 minutes taxi ride

Jurys Inn Glasgow*** Tel: +44 (0) 141 314 4800
60-96 Jamaica Street Fax: +44 (0) 141 314 4888
Glasgow, G1 4QE

Distance to Convention venue: 45 walking minutes, 15 minutes taxi ride

Corus Hotel*** Tel: +44 (0) 870 609 6166
377 Argyle Street Fax: +44 (0) 141 221 1014
Glasgow, G2 8LL

Distance to Convention venue: 45 walking minutes, 15 minutes taxi ride

Express by Holiday Inn Theatreland*** Tel: +44 (0) 141 331 6800
165 West Nile Street Fax: +44 (0) 141 331 6828
Glasgow, G1 2RL

Distance to Convention venue: 35 walking minutes, 15 minutes taxi ride

Ibis Glasgow***
220 West Regent Street
Glasgow, G2 4DQ

Tel: +44 (0) 141 225 6000
Fax: +44 (0) 141 225 6010

Distance to Convention venue: 30 walking minutes, 15 minutes taxi ride

Bewleys Glasgow***
110 Bath Street
Glasgow G2 2EN

Tel: +44 (0) 141 353 0800
Fax: +44 (0) 141 353 0900

Distance to convention venue: 30 walking minutes, 15 minutes taxi ride.

Eurohostel**
318 Clyde Street
Glasgow, G1 4NR

Tel: +44 (0)141 222 2828
Fax: +44 (0)141 222 2829

Distance to Convention venue: 30 walking minutes, 15 minutes taxi ride

USEFUL ADDRESSES

Coordination in Glasgow

For enquiries regarding registration, hotel accommodation, social events, accompanying persons programme, excursions, payments, please contact:

Concorde Services Limited
4B, 50 Speirs Wharf
Port Dundas
Glasgow, G4 9TB

phone: +44 141 331 0123
fax: +44 141 331 0234
e-mail: Glasgow-convention@concorde-uk.com
web: www.eua-strath.org

EUA Coordination in Brussels

For enquiries regarding the programme, please contact: Glasgow-convention@eua.be

Sylvie Brochu
EUA Programme Manager
Rue d'Egmont, 13
B-1000 Brussels

phone: +32 2 233 5412
fax: +32 2 230 5751
e-mail: sylvie.brochu@eua.be

Joanne Dee
EUA Convention Organiser
Rue d'Egmont, 13
B-1000 Brussels

phone: +32 2 233 5415
fax: +32 2 230 5751
e-mail: joanne.dee@eua.be

Press Enquiries

For the United Kingdom, please contact:

Adam Taylor
Director
Marketing & Communications
University of Strathclyde
phone: +44 141 548 2632
fax: +44 141 552 1576
e-mail: adam.taylor@strath.ac.uk

For enquiries from any other European countries,
please contact:

Elizabeth Tapper
Press Officer
EUA - European University Association
phone: +32 2 234 3880
mobile: +32 473 748 785
fax: +32 2 230 5751
e-mail: elizabeth.tapper@eua.be

Glasgow Information

Greater Glasgow and Clyde Valley Tourist Board
11 George Square
Glasgow G2 1DY
Scotland

phone: +44 141 204 4480
fax: +44 141 566 4073
e-mail: enquiries@seeglasgow.com
web: www.seeglasgow.com

