

Putting the Higher Education Ombudsman on the (European) Map

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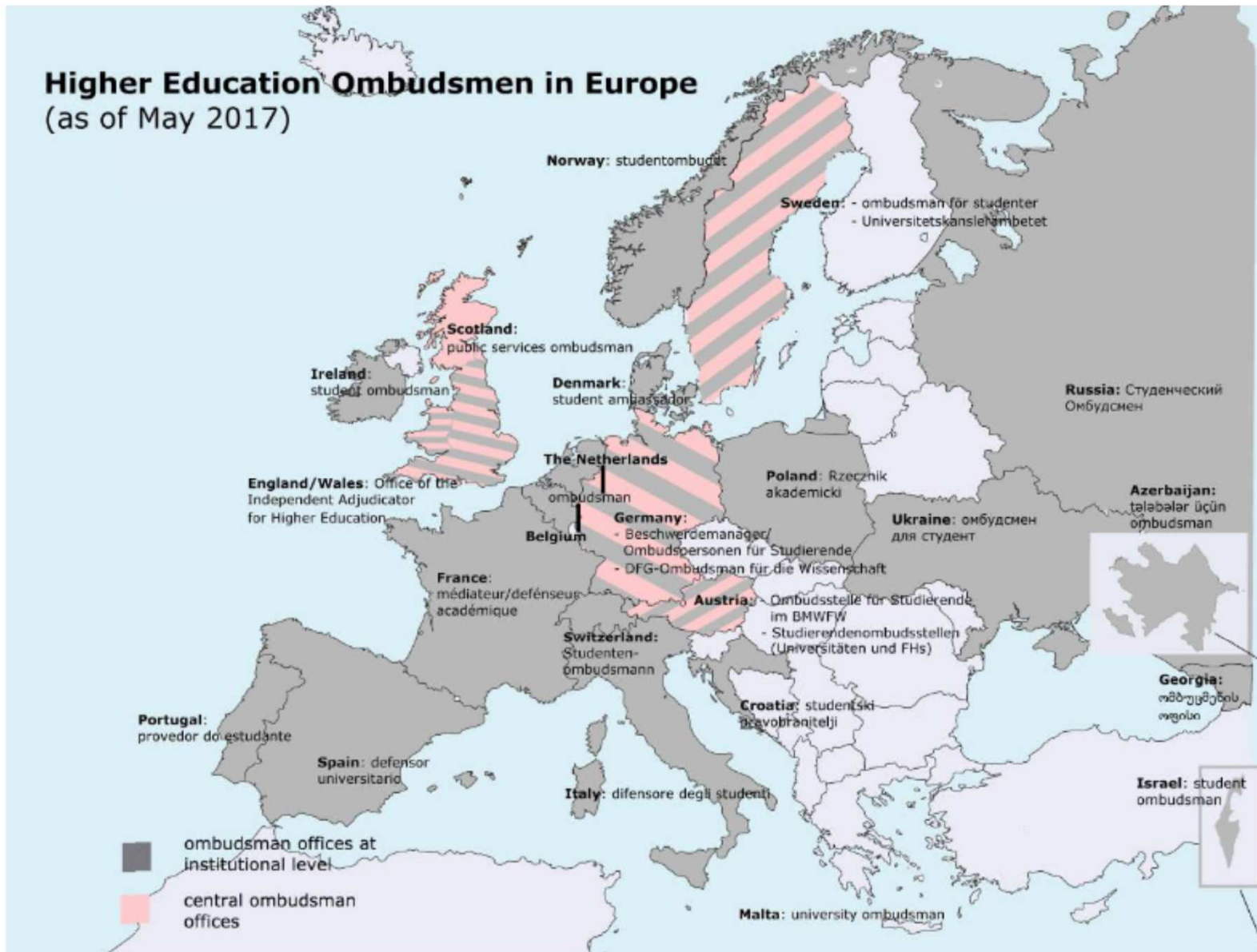
Austrian Ministry of Education, Science and Research

BFUG Meeting Sofia

24th and 25th April 2018



Higher Education Ombudsmen in Europe (as of May 2017)



ENOHE

European Network of
Ombudsmen in
Higher Education

HE Ombudsmen in National Legislation

- Austria (since 2011)
 - Croatia (since 2007)
 - England and Wales (since 2004)
 - Malta (since 1993)
 - Norway (pending approval)
 - Spain (since 2001)
-
- in other countries upon individual initiatives of higher education institutions

ENOHE: Activities

- European network of higher education ombudsmen (on institutional & national levels)
- 25 European countries participating
- annual conferences since 2003 (in Amsterdam, most recently in Edinburgh)
- web page www.enohe.net
- occasional papers, conference reports
- *Robert Behrens: Being an Ombudsman in Higher Education – A Comparative Study*

ENOHE: Main Goals

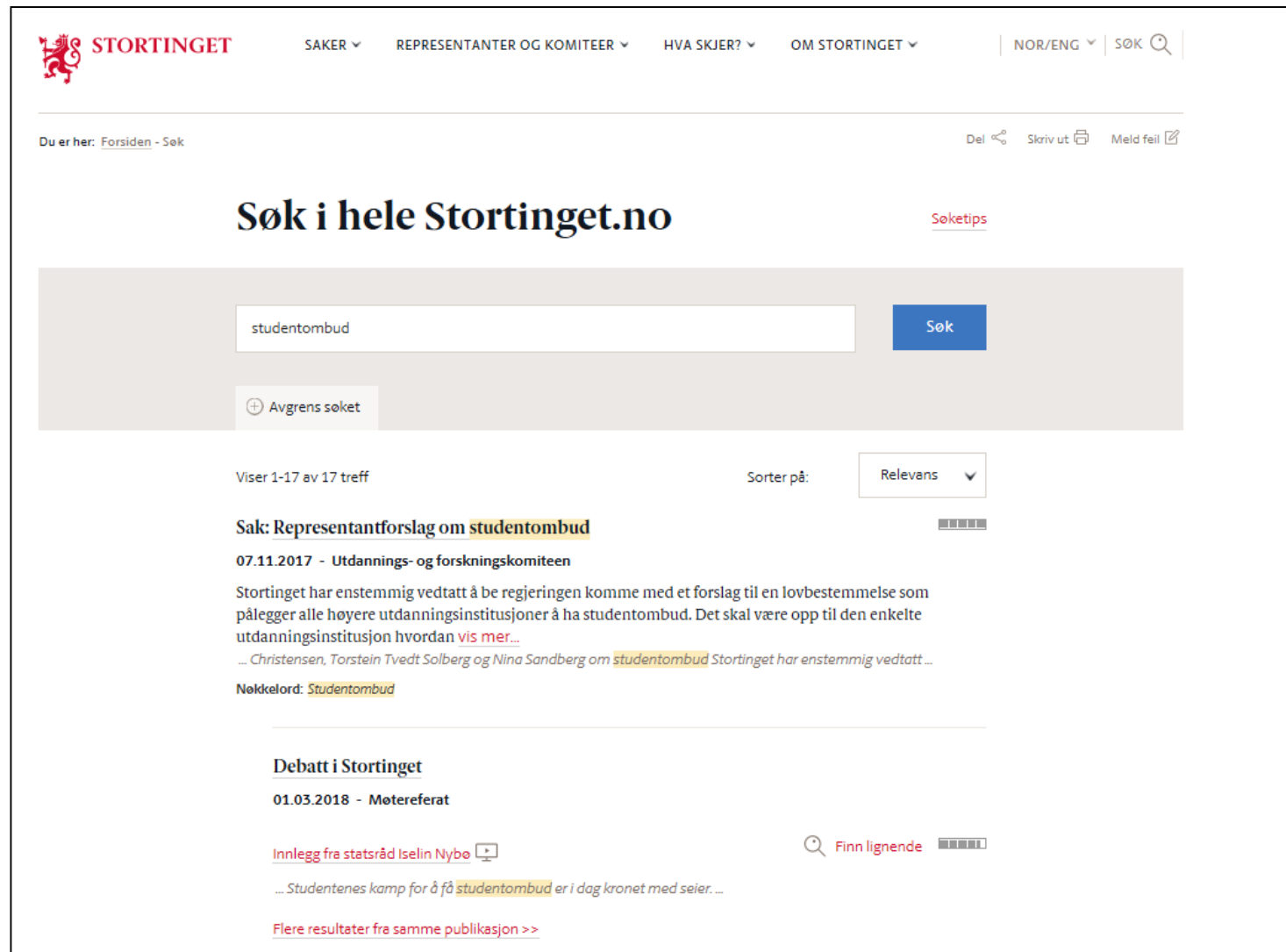
- to share approaches to common problems in HE
- to expand knowledge and compare working methods
- to enhance skills and develop competences
- to learn from each other
- Erasmus+ project AESOP coordinated by Georgia

Strasbourg June 2017: „Getting ready for Paris 2018“



Robert Behrens, UK Parliamentary and Health Ombudsman and ENOHE Chair; Emily O'Reilly, EU Ombudsman; Josef Leidenfrost, Austrian Student Ombudsman and ENOHE President

Norwegian Parliament March 2018



The screenshot shows the search results page on the Norwegian Parliament website (Stortinget.no). The search term 'studentombud' has been entered, and the results are sorted by relevance. The top result is a representative proposal from the Education and Research Committee, dated 07.11.2017. The text of the proposal states that the Parliament has unanimously decided to request the government to propose a law that obliges all higher education institutions to have a student ombud. A link to the full text is provided. Below the search results, there is a section for 'Debatt i Stortinget' (Debate in Parliament) with a date of 01.03.2018. A link to a speech by a member of parliament is also visible.

STORTINGET SAKER ▾ REPRESENTANTER OG KOMITEER ▾ HVA SKJER? ▾ OM STORTINGET ▾ | NOR/ENG ▾ | SØK 🔍

Du er her: [Forsiden](#) - Søk Del 🔗 Skriv ut 🖨 Meld feil 📧

Søk i hele Stortinget.no Søketips

studentombud

⊕ Avgrens søket

Viser 1-17 av 17 treff Sorter på: Relevans ▾

Sak: Representantforslag om studentombud ██████

07.11.2017 - Utdannings- og forskningskomiteen

Stortinget har enstemmig vedtatt å be regjeringen komme med et forslag til en lovbestemmelse som pålegger alle høyere utdanningsinstitusjoner å ha studentombud. Det skal være opp til den enkelte utdanningsinstitusjon hvordan [vis mer...](#)

... Christensen, Torstein Tvedt Solberg og Nina Sandberg om [studentombud](#) Stortinget har enstemmig vedtatt ...

Nøkkelord: [Studentombud](#)

Debatt i Stortinget

01.03.2018 - Møtereferat

[Innlegg fra statsråd Iselin Nybo](#) 🔍 Finn lignende █████

... Studentenes kamp for å få [studentombud](#) er i dag kronet med seier. ...

[Flere resultater fra samme publikasjon >>](#)

Proposal for the Paris Communiqué

- *“We recommend the installation, by law or respective national and institutional regulations, of effective and independent ombuds arrangements at higher education institutions within the European Higher Education Area where these arrangements do not already exist, in order to safeguard the rights of the students and to give individuals recourse to independent dispute resolution for personal or structural conflicts in daily student life”*