



Internal Quality Assurance at Lapland UAS

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The Finnish Context

Quality Assurance for Higher Education in Finland

- All HEIs have a legal obligation to participate in external evaluation of their activities and quality assurance systems at regular intervals, and the evaluation results must be published.
> **external quality assurance***
- All HEIs must themselves assess their education, research and artistic activities and the impact thereof.
> **internal quality assurance**

Case Lapland UAS

Lapland UAS

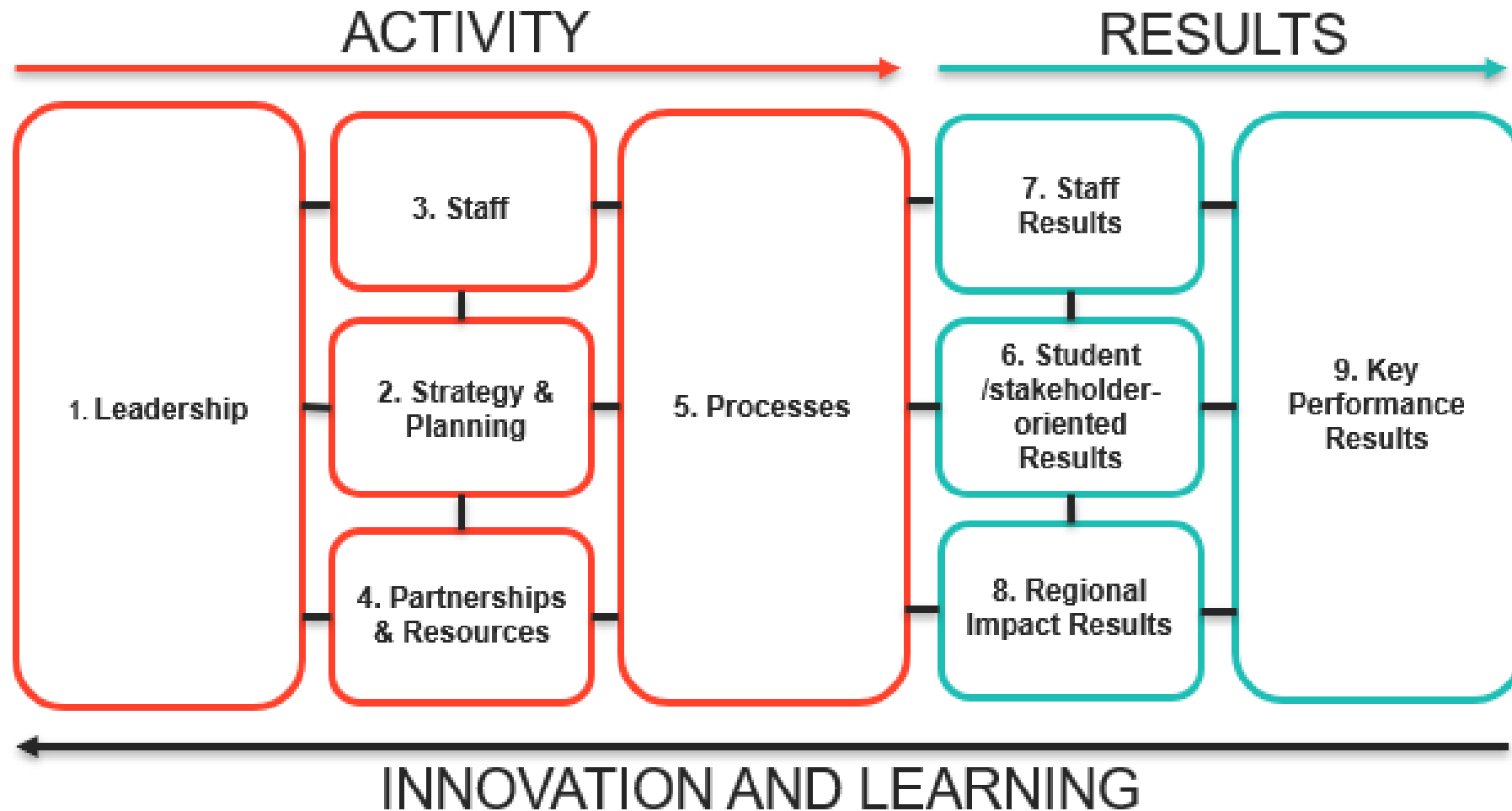
Key Figures in 2022

- the northernmost UAS in the EU
- campuses in three towns
- in numbers:
 - Students: 5 700
 - Employees: 443
 - Operating area 98 984 km²
 - 22 Bachelor's degree programmes
 - 1002 graduates
 - 10 Master's degree programmes
 - 179 graduates
 - Annual volume of RDI 18,8 M€
 - Annual turnover around 47 M€

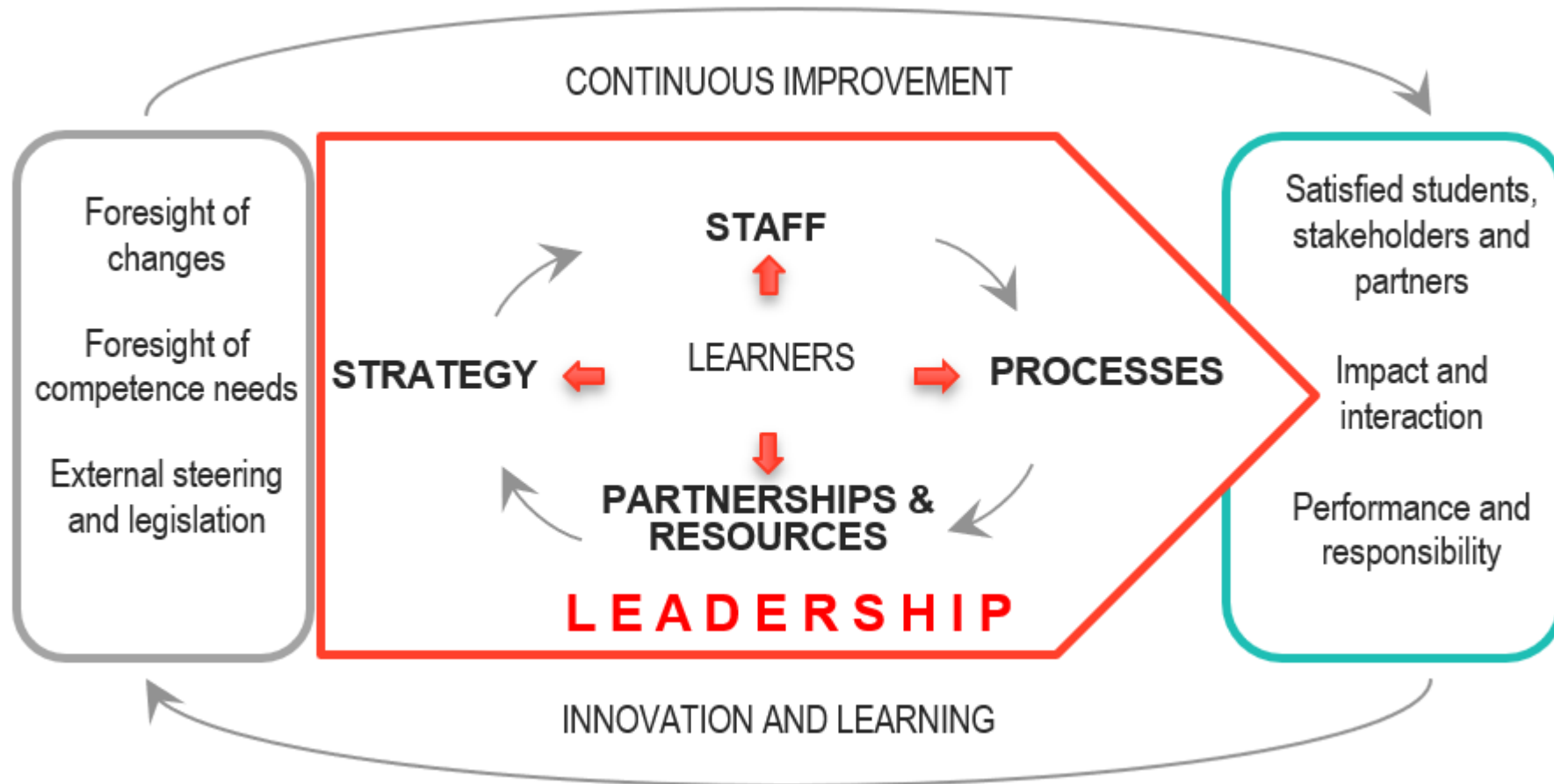


Common Assessment Framework (CAF)

- Quality management model for self-assessment.
- Helps assess activities and results, and causal relationships between them.
- Structures descriptions for practices to ensure internal quality assurance.



Quality Assurance System of Lapland UAS

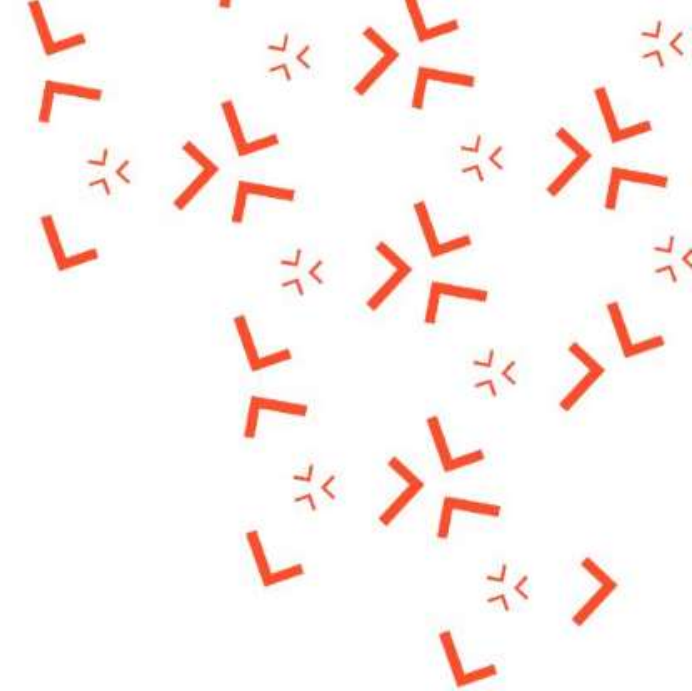


Quality Manual

- Describes QA practices and procedures by CAF categories.
- PDCA utilized in continuous improvement

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- Appendix 2: QA roles and responsibilities
- Appendix 3: Feedback system



Example from Quality Manual: PDCA and continuous improvement in QA

AREA	plan	do	check	act
LEADERSHIP, STRATEGY AND PLANNING	<ul style="list-style-type: none"> • Foresight • Strategy seminars • Strategic projects • Core competence definitions • Performance agreements • Annual action and financial plan 	<ul style="list-style-type: none"> • Management according to annual clock and working plans • Management training • Management development days 	<ul style="list-style-type: none"> • Monitoring of activities and results • Personnel survey • Performance and results analysis • Financial statement • Development discussions 	<ul style="list-style-type: none"> • Development measures and follow-up
ASSESSMENT AND DEVELOPMENT OF QUALITY SYSTEM	Annual management review, CAF self assessment, risk analysis and internal monitoring, external evaluation			

Example from Quality Manual: PDCA and continuous improvement in QA

AREA	plan	do	check	act
STAFF	<ul style="list-style-type: none"> • Staff plan • Equality and non-discrimination plan • Occupational health care action plan • Core competence definitions • Annual work plans 	<ul style="list-style-type: none"> • Activities according to annual work plans • Staff training • Staff development days 	<ul style="list-style-type: none"> • Stakeholder feedback • Personnel survey • Student feedback • Development discussions 	<ul style="list-style-type: none"> • Development measures and follow-up
ASSESSMENT AND DEVELOPMENT OF QUALITY SYSTEM	Annual management review, CAF self assessment, risk analysis and internal monitoring, external evaluation			

Example from Quality Manual: PDCA and continuous improvement in QA

AREA	plan	do	check	act
PARTNERSHIPS AND RESOURCES	<ul style="list-style-type: none"> • Development of partnerships regionally, nationally and internationally • Partnership agreements • Annual action and financial plan 	<ul style="list-style-type: none"> • Active co-operation, interaction and involvement • Activities according to annual plan 	<ul style="list-style-type: none"> • Partnership feedback • Evaluation of partnerships agreements • Feedback from clients and service users 	<ul style="list-style-type: none"> • Development measures and follow-up
ASSESSMENT AND DEVELOPMENT OF QUALITY SYSTEM	Annual management review, CAF self assessment, risk analysis and internal monitoring, external evaluation			

Example from Quality Manual: PDCA and continuous improvement in QA

AREA	plan	do	check	act
PROCESSES	<ul style="list-style-type: none"> • Recognition of the key activities in education, RDI and managerial activities • Description of activities as processes 	<ul style="list-style-type: none"> • Activities according to process descriptions 	<ul style="list-style-type: none"> • Internal audits and evaluations • Peer evaluations • Reviews • Feedback data • Online KPI service, dashboard 	<ul style="list-style-type: none"> • Continuous development of processes • Development measures and follow-up
ASSESSMENT AND DEVELOPMENT OF QUALITY SYSTEM	Annual management review, CAF self assessment, risk analysis and internal monitoring, external evaluation			

Example of tools: Online KPI service

Raportin taso:



Lapin AMK - Tavoite- ja tulosinfo

Lapin AMK

Osaamisalueet

Osaamisryhmät

Arktiset luonnonvarat
ja talous

Pohjoinen hyvinvointi
ja palvelut

YAMK

Raportin tyyppi:

JATKUVA OPPIMINEN

JULKAISUT

KESKEYTYMISET

KESKEYTYMISET LUKUKAUSITTAIN

KUMPPANUUSSYYTYVÄISYYS

LÄHES VALMISTUNEET

OPINTOPISTEKERTYMA

OPINTOPISTEKERTYMA, AVOIN

OPINTOPISTEKERTYMA, TKI

OPISKELIJATYYTYVÄISYYS

OPISKELJOIDEN TILANNE

OPISKELJOIDEN TILANNE

TUTKINTOKOREITAIN

ULKOPUOLINEN TKI RAHOITUS

VALMISTUNEET

VALMISTUNEET KOREITAIN

VALMISTUNEET TAVOITEAJASSA

VALMISTUVIEN

TYOMARKKINATILANNE

VÄHINTÄÄN 55OP SUORITTANEET

(KAIKKI AMKIT)

Hae raportti



Valmistuneet, lukumäärä

Tulos näyttää suoritettujen tutkintojen määrän koulutusmuodon mukaisesti luokiteltuna. Kuluvan kalenterivuoden tulos on reaaliaikainen.