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ESU's Quality Assurance Pool of experts **Functioning of the Pool and** **Management Strategy 2022 - 2025**

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Jakub Grodecki

ESU's QA Pool - Who are we?



ESU'S QUALITY ASSURANCE
STUDENT EXPERTS POOL

- Established in 2009
- Promoting and developing **student participation** in quality assurance all over the European Higher Education Area
- **Collaborating** with and finding highly-qualified student experts with national and international experience in Quality Assurance for **partner accreditation agencies** and Higher Education institutions
- Pool is renewed every year
- Only for **enrolled students and recent graduates**
- Coordinated through independent Steering Committee



How is ESU`s QA Pool organized?



Jakub Grodecki

Stanimir Boyadzhiev

Ann Gviritishvili

Irina Duma

Damir Solak

Steering Committee tasks

- **Announcing calls** for student experts for reviews from partners
- Selecting suitable student experts for reviews
- **Communication with partner QA agencies** and prospective partners → **Memorandum of Understanding**
- Organizing and conducting **training sessions** for QA pool members (incl. training given in collaboration with the QA Pool partners)
- Organizing the ESU's QA Pool's annual membership event
- Taking care of the ESU's QA Pool's documents and procedures
- Representing the ESU's QA Pool on conferences and other QA or student-related events
- Facilitating communication with and between ESU QA Pool members
- Support of the ESU's QA Pool members in case of questions etc.

The Pool management strategy 2022-2025

Background- why do we need it?

Having a defined strategy can help us in assuring the:

- Sustainability and long-term progress of the Pool;
- Traceability of the Pool's development;
- Unified approach to all aspects of our daily work;
- Aligning the work of the QA Pool with the values and objectives of ESU;
- Quality enhancement of the work of the QA Pool's Steering Committee.

Mission and Values

Mission

- “The European Students’ Union Quality Assurance Student Experts Pool gathers highly qualified **international student experts** in the field of **Quality Assurance** in Higher Education, provides capacity-building and training possibilities as well as enables networking opportunities”

Values

- “The European Students’ Union Quality Assurance Student Experts Pool’s activities and governance are based on **professionalism, integrity and transparency.**”



Vision

- 1) Professionalisation and Capacity-building
- 2) ESU's QA Pool members
- 3) Collaboration with partners
- 4) Communication and outreach inside the ESU's QA Pool, within ESU and to external stakeholders
- 5) Sharing the organizational values and vision of ESU
- 6) Sustainability of ESU's QA Pool

1) Professionalisation and Capacity-building

QA Pool members are professional QA reviewers and experienced student representatives that reflect the students' perspective in QA reviews and other QA-related activities



QA Pool develops hands-on trainings with a focus on innovative teaching and learning approaches, interaction and an active role of the participants



QA Pool includes and reflects upon the diverse landscape of external QA approaches, Higher Education systems and latest developments in QA across the EHEA in planning and designing its training



1) Professionalisation and Capacity-building

The SC maintains an **introductory training** (series) covering the Pool's operations at the beginning of each membership term



The SC fully implements **feedback collection and analysis** through training evaluation forms and in response updates future trainings.



The SC evaluates possibilities to provide **capacity-building activities in QA** for national and/or subject-related students' organisations



2) ESU's QA Pool members

ESU's QA Pool Steering Committee:

- values the diversity of its members as an asset in terms of creating a knowledge base and a platform for exchange of ideas and experiences;
- analyses QA pool members' data (under the GDPR guidelines) in terms of diversity and uses targeted information for recruiting underrepresented groups
- safeguards transparent procedures and coherent decision-making when nominating student experts for QA reviews and QA-related activities

2) ESU's QA Pool members

ESU's QA Pool Steering Committee:

- provides a sense of belonging and community creation for its members within the ESU's QA pool that fosters interaction, exchange and peer-learning
- enables and promotes ESU's QA Pool members to share relevant events and materials with their peers and spotlights specific pool members and their outstanding accomplishment
- offers validation of pool members' commitment in ESU's QA pool's activities through certificates, recommendation letters or other forms.

3) Collaboration with partners

Developing standardized and transparent procedures on cooperation with partners

Collaboration in trainings and other QA-related activities

Effective relationships with existing partnering QA agencies based on MoUs

Expanding the number of partners

Promoting the existence and the relevance of the Pool

4) Communication and outreach inside the ESU's QA Pool, within ESU and to external stakeholders

Making the documents available to all Pool members

Distributing QA-relevant information to enable the knowledge flow

Steering Committee aims to establish **connections to the national QA pools**

Creating an **alumni network** of the past Pool members

Publishing QA-related contributions

Promoting the QA Pool model as a student-organized and -led example in which students are responsible and accountable partners within the QA community

5) Sharing the organizational values and vision of ESU

ESU's QA Pool Steering Committee:

- maintains an **appropriate level of autonomy** over the professional development and internal activities regarding ESU's QA Pool (guidance and supervision of the EC and the Presidency member in regards to the financial, organizational and representative aspects)
- strengthens its connection and visibility to ESU's internal structures by aiming to **host one QA-related session at every mandated ESU event**
- aims to engage in intersection themes of **state-of-the-art QA topics in other areas of interest for ESU** (e.g. Social Dimension, financing of Higher Education, etc.).

5) Sharing the organizational values and vision of ESU

ESU's QA Pool Steering Committee:

- provides advice for the establishment and **engages in the activities of ESU's Pool of Trainers by sharing experiences** and the knowledge from within ESU's QA Pool management
- strengthens the **connection with ESU's Secretariat and Communications Officer** by setting clear responsibilities and work flows in regards to administrative tasks of the Pool, financial aspects and the promotion of the Pool;
- will imperatively work on **completing the goals set in ESU's Plan of Work and Strategic Priorities**

6) Sustainability of ESU's QA Pool

Proposing a **sustainable support scheme**, financially and structurally, to the EC&P members of the SC

Working on **sustainable handover and documentation practices** that enable the development of an institutional memory

Has the right for their **work to be validated by ESU** as an organization **throughout their mandate and after** their commitment

**Looking forward to your
questions and we are
looking for more partners**

qapools@esu-online.org



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The European Students' Union (ESU), Mundo-Madou. Avenue des Arts 7/8, 1210 Bruxelles